



Colony West Swim Club (CWSC) Member Conduct Policy

The following policy is to ensure the safety, enjoyment, and respectful operation of the Colony West Swim Club facility for all members, guests, staff, and volunteers. All members are responsible for adhering to this policy and ensuring their guests do the same.

The CWSC **Team** (which includes the Board of Directors, Management Staff, Lifeguard & Concessions Staff) is responsible for enforcing these rules.

I. General Code of Conduct and Respect

All CWSC members are expected to conduct themselves in a manner that shows respect for others and the club, regardless of physical location.

1. **Respect:** Respect the rights, dignity, and worth of all individuals, including other members, guests, and all CWSC staff (lifeguards, management, and board members), regardless of age, ability, or background.
2. **Instructions:** All members and guests must immediately comply with the instructions given by the Lifeguard & Concessions Staff and Management Staff.
3. **Language and Behavior:** The use of abusive, profane, or offensive language, gestures, or behavior is strictly prohibited. Aggressive, hostile, or bullying behavior toward staff or other members will not be tolerated.
4. **Property:** Members and guests are responsible for their use of all club property (furniture, equipment, restrooms, etc.). Any intentional damage will result in disciplinary action and financial liability.
5. **Staff Interaction:** Members should not engage lifeguards in prolonged conversation or distract lifeguards while they are on duty. Lifeguards' primary focus must remain on pool surveillance and patron safety. Pool Managers are also available to answer patron questions.

II. Health, Safety, and Pool Usage Rules

These rules are in place for the health and safety of every person at the facility and reflect best practices, including requirements from the Illinois Department of Public Health (IDPH).

Health and Hygiene

1. **Admission:** Admission to the swimming facility will be refused to any person showing evidence of a contagious disease, an infectious condition (e.g., active colds, fever, skin lesions, vomiting, or diarrhea), or who is under the influence of alcohol or exhibiting erratic behavior.
2. **Hygiene:** All persons are strongly encouraged to take a shower before entering the pool area.
3. **Contaminants:** Spitting, spouting of water, blowing the nose, or otherwise introducing contaminants into the pool water is prohibited.
4. **Diapers:** All children who are not toilet-trained must wear tight-fitting, rubber/plastic pants or approved disposable swim diapers.

5. **Bandages:** Persons with abrasions that have not healed or that are wearing any type of bandage shall be refused admittance.

Pool Deck and Play

1. **Running and Rough Play:** No running, boisterous, or rough play is permitted anywhere on the deck or in the bathhouse.
2. **Food and Glass:** Glass containers are strictly prohibited anywhere within the gated pool area. Food, drink, gum, or tobacco products are permitted only in designated areas. No alcohol is permitted during normal operation hours.
3. **Mobility Devices:** Only clean footwear, baby strollers, and wheelchairs/mobility devices are allowed on the pool deck.
4. **Diving:** Diving is prohibited in water less than 5 feet deep. Extreme caution must be exercised when using diving facilities.
5. **Furniture:** Pool furniture should remain a safe distance from the edge of the pool. Do not stand on chairs or tables. During high volume times and special events, lounge chairs are reserved for patrons 18 and older.

Weather and Emergencies

1. **Lightning/Thunder:** Swimming and deck activities are prohibited when thunder is heard or lightning is seen. All patrons must clear the pool and deck immediately. If safe to do so, patrons may wait at the concession stand patio until activities resume. Activities may not resume until 30 minutes after the last sign of thunder or lightning.
2. **Whistle Signals:** Patrons must acknowledge and immediately obey the standard lifeguard whistle signals. Whistle signals are as follows: One Whistle - To get a guest's attention. Two Whistles - To get a lifeguard's attention. Three Whistles - Emergency/Rescue.

III. Enforcement and Disciplinary Action

The CWSC Team (Board, Managers, and Lifeguards) has the authority to implement and enforce these rules.

Infraction Procedure (for Same-Day Incidents)

- **First Incident:** Verbal warning from a member of the Management Team.
- **Second Incident:** The offending party will be removed from the pool area for a specified cool-down period (e.g., one full swim cycle).
- **Third Incident:** The offending party will be ejected from the pool and facilities for the remainder of the day. A report will be filed with the Management Staff and the Board of Directors.

Ongoing Violations

The CWSC Board of Directors reserves the right to suspend or revoke the swimming privileges or membership of any member or guest whose conduct is deemed detrimental to the safety and welfare of the club, its members, or staff. Repeated failure to comply with this policy will be subject to disciplinary action, including a formal review by the Board.